

Via campo Cioso nº 244 - 20069 Vaprio d'Adda (MI) Capitale sociale euro 100000,00 i.v. Reg.Imp.di Milano C.F. e P.I. 08445320966 REA MI - 2026655 Tel. 02/90966209 Fax. 02/92011181 Mail: info@fratellicremonesi.it Pec: <u>fllicremonesi@legalmail.it</u> Codice univoco: SUBM70N

Quality policy

The primary objective of F.LLI CREMONESI Srl is to be recognized as a qualified and reliable supplier over time in the production of thermoplastic material articles.

F.LLI CREMONESI Srl works for global and lasting customer satisfaction to which it guarantees high flexibility both in terms of product variety and quantity supplied.

In addition, F.LLI CREMONESI Srl aims to consolidate and improve its position in the market, to enable constant growth and innovation of the company, as well as profitability, through continuous updating of installed products. These objectives can only be achieved through constant control of the business, production and procurement process and continuous improvement of them and the surrounding company structure.

F.LLI CREMONESI Srl is committed to a constant effort to improve the company's structure and production and sales processes because the "Quality" of the products strongly depends on the "Quality" of the company's processes. F.LLI CREMONESI Srl constantly seeks full customer satisfaction, striving to conform products and services to the customer's needs, providing the finished, complete and tested product; all in a quick and accurate manner. In order to reduce production costs and improve quality F.LLI CREMONESI Srl is continuously engaged in the search for the causes of nonconformity and inefficiency, as well as in the effort to operate a prevention of the same by minimizing the need for corrective actions.

All of this entails the full involvement of all company personnel, who must feel that they share in the results achieved through their contributions and grow with the company.

Our quality policy in key points:

- the constant growth of the company's quality through the maximum commitment of human and technological resources;
- gaining greater product consolidation in the market through continuous quality improvement;
- engaging personnel through the development of an appropriate training plan to achieve the company's quality objectives;
- ensure necessary changes in the quality system according to the changing legislative and regulatory situation of technology;
- ensuring the adequacy and effectiveness of the quality system with an appropriate internal audit plan;
- definition of management objectives and their verification at management review and their development through improvement projects;
- orientation to customer satisfaction achieved through appropriate project development and improvement with special attention to the cost aspect.